

SIMPLIFIED STAY REGULATIONS HOTEL NOWA BUKOWA***

These regulations define the basic rules of stay at Hotel Nowa Bukowa (hereinafter referred to as the "Hotel"). Commencing a stay at the Hotel constitutes acceptance of these regulations. Detailed rules are set out in the full Hotel Regulations available at the Reception desk and on the Hotel's website: www.hotelnwabukowa.pl

1. Hotel Day and Check-in

- The hotel day lasts from **2:00 p.m. to 11:00 a.m. the following day.**
- Check-in is carried out upon presentation of a **valid photo identification document (including the mObywatel digital ID).**
- Early check-in or late check-out must be agreed with Reception and may be subject to an additional fee. The Hotel does not guarantee the availability of early check-in or late check-out.
- The fee for the stay is charged in advance on the day of arrival.

2. Rules of Stay

- The Hotel is intended exclusively for registered guests.
- Unregistered persons may stay in a guest's room between **8:00 a.m. and 10:00 p.m.**
- The guest is responsible for the behavior of any visitors.
- **The Hotel does not accept pets.**
- Children must remain under constant supervision of adults.

3. Quiet Hours

- Quiet hours apply in the Hotel between **10:00 p.m. and 6:00 a.m.**
- Guests are kindly requested to maintain peace and respect other guests.

4. Safety and Prohibitions

- **Smoking is strictly prohibited throughout the Hotel premises**, including cigarettes and e-cigarettes. Penalty for violation: **PLN 500.**
- The use of personal heating devices and other dangerous electrical appliances in rooms is prohibited.
- It is forbidden to store hazardous substances, weapons and ammunition, flammable, explosive or pyrotechnic materials, or any substances whose possession is prohibited under the laws of the Republic of Poland.
- Video surveillance is used in common areas of the Hotel to ensure safety.
- Guests who have difficulty moving independently are required to inform the Hotel at check-in about the need for assistance in case of evacuation.

5. Guest Responsibility

- Guests are financially responsible for any **damage caused** by themselves or their visitors in the Hotel.
- The Hotel reserves the right to charge the guest's card for the cost of damages or unpaid charges.
- Any defects or malfunctions should be **reported immediately** to Reception.

6. Personal Belongings

- The Hotel is liable for valuables left in the room only to the extent provided by generally applicable laws, including the Civil Code.
- The Hotel bears responsibility for loss or damage to items brought in by the guest to the extent specified by generally applicable laws, including the Civil Code.
- Items left behind after departure are stored for a maximum of **3 months**.
- Food products are disposed of for sanitary reasons.

7. Services

- Information about breakfasts, additional services, and parking is available at Reception.
- Taking food and beverages out of breakfast areas and buffets is prohibited.

8. Parking

- Parking is **permitted** only in designated areas.
- Parking is paid and subject to separate regulations.
- The Hotel is not responsible for damage to or loss of vehicles.

9. Additional Information

- The Hotel is located within the Arena Katowice complex – during events, inconveniences and increased noise may occur.
- Staying at the Hotel does not entitle guests to participate in events held at Arena Katowice.